 **ANDREA BETTONI**

*Year of birth: 1974*

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*Driver's license: A+B, car owner*

 **PROFESSIONAL PROFILE**

**ICT specialist** with significant experience as an **IT Manager - Project Manager - System & Network Administrator**:

* *problem solver and decision maker*
* *appreciated leader, able to effectively engage team members*
* *result oriented*
* *good organization and management of internal and external resources of the company*
* *full autonomy in project management*
* *specific expertise: System Integration, ICT Infrastructures, Virtualization, Business Continuity & Disaster Recovery, Security, ICT Outsourcing, Legacy Modernization, Document Management*
* *Board member AUSED* [*http://www.aused.org/index.php/associazione/associati/cio-corner/524-cio-corner-andrea-bettoni-cio-balconi-spa*](http://www.aused.org/index.php/associazione/associati/cio-corner/524-cio-corner-andrea-bettoni-cio-balconi-spa)

 **VOCATIONAL TRAINING**

* 2015: **IT Management** - Executive training- **SDA BOCCONI**
* 2014 - 2015: Business Training Path: Innovation, Project Management, Strategic Sourcing, Production Planning, Lean Management) - SDA BOCCONI
* 2013: **Certificate in IT Service Management** (score 85%, percentage necessary for the certificate - 65%) - **ITIL FOUNDATION**
* 2011: Course **ICT Privacy** - MIP Polytechnics Milan
* 2007: Course of **Administration, security and hacking of Wireless networks** - Zone-H - SEDOC of Reggio Emilia
* 2006: **Privacy** Course - SEDOC of Reggio Emilia and Professional Network Torreggiani - Grasselli
* 2005: Course **Linux administration** - Duke Italy Milan

 **WORK EXPERIENCE**

07.01.2018 - present: **ICT Manager**

**Balconi S.p.A.** – Food Manufacturer - Nerviano (MI) <http://www.balconidolciaria.com>

* **IT Manager**:
	+ ensure the effectiveness of internal and external ITC structures and elaborate strategic plans for the operation and development of information systems in symbiosis with the business
	+ determine the evolution strategy of IT systems (architecture, organization, functionality and technology)
	+ define investment plans for IT, consistent with company business strategies and business evolution
	+ elaborate and perform analysis to evaluate strategic alternatives
	+ constantly monitor market evolution, evaluate outsourcing solutions, define and manage investment budgets for ICT technologies
	+ determine and manage the budget related to the Information Technology
	+ manage financial and operational relations with IT providers
	+ create new systems and maintain existing ones, pay attention to the level of service provided
	+ responsible for the efficiency of information systems
	+ responsibility for the coordination of internal and external staff
	+ responsible for the Hardware, Network and Telecommunication Infrastructure, Network Administrator, Editor of the Technical Part of the Security Programming Documentation (regulatory compliance data processing with electronic tools) and rules of use of company IT tools
* **ERP SAP** **Manager**
* **Steering Committee Member and Project Team for 3PL integration.**

03.05.2009 – 31.12.2018: **ICT Manager**

**DIAPATH S.p.A.** - Total Anatomic Pathology Lab Solution - Martinengo (BG) [http://www.diapath.com](http://www.diapath.com/)

* **IT Manager**:
* **ERP SAP** **Manager**
* **Steering Committee Member and Project Manager for SAP Implementation as New ERP**: The SAP project has been defined as successful by **SAP Italia** in terms of management and start-up. **It has become "case history" for the implementation of the SAP - MII module** for logistic and production management with radio frequency terminals
* **Project Manager of the CRM Project**: **Microsoft Dynamics CRM Software**. Implementing the Microsoft CRM Solution for Business Process Management, Marketing, and Technical Assistance to the Wards involved. **The project has become a “case history”** for Kelyan / Microsoft partner (link to video interview <http://www.youtube.com/watch?v=fzVuN2saAMQ&feature=youtu.be> )
* **ERP TESEO6 Manager**: internal referent for all issues related to ERP Teseo (Zucchetti Centro Sistemi)

08.05.2008 - 30.04.2009: **ICT Manager**

**BRFL** Italia S.r.l. - Fashion - Parma

* **IT Manager**
* **Project Manager - Retail Project**: vertical management software for the retail **Microsoft Dynamics Navision LS RETAIL** module. The project foresaw the migration of Navision from version 4 to version 5 on all 20 GURU Group's direct sales points with relevant data interfaces with the ERP Practor software used at the headquarters. The project also foresaw the alignment of inventory data between each point of sale and the data on the ERP and the procedures for the automated management of end-season returns and point-to-point sales transfers.
* **ERP PRACTOR Manager**: internal referent for all issues related to **ERP Practor**, new implementation analyst, coordinator for problem solving activities and new implementations with the Carpi Software House KELYAN

28.08.2006 - 07.05.2008: **System & Network Administrator**

**Jam Session** S.r.l. - Fashion - Parma

* **System Administrator:**
	+ ensure the effectiveness of internal and external ITC structures
	+ define the development strategy of information systems by architecture and functionality.
	+ constantly follow the market evolution
	+ manage economic and operational relations with IT providers
	+ create new systems and maintain existing ones, focusing in particular on delivered services
	+ responsible for the coordination of internal and external staff
	+ responsible for the information systems efficiency within the area of expertise / specialization
	+ responsible for Hardware, Network and Telecommunication Infrastructure; Network Administrator, Editor for the technical part of the programming document related to security (regulatory compliance data processing with electronic tools) and rules of use of company IT tools
* **Project Manager** for the full Renewal Project for the IT infrastructure of the company

15.07.1999 - 27.08.2006: **Vice IT Manager** - **Plant Manager**

V.AR.VIT S.p.A. - Bolts/Metal industry - Reggio Emilia

* **System Administrator**
* **Plant Manager:**
	+ fully autonomous operational management of an advanced logistics facility composed of: 5 transport **Siemens Dematic** elevators with its automatic pallet handling line with control room supervisor functions for problem solving on server and software platform Level 4-3-2
	+ maintenance organization and management of all issues related to machine stops and hardware and software revamping (if necessary active supervision during maintenance work)
	+ organization and coordination of maintenance staff
	+ spare parts stock management (procurement, reorder, search for new suppliers in order to maintain budget objectives)
	+ relations with the logistics office regarding all issues related to data exchange between the facility and the management software: help desk assistance to the picking operators, providing training to new operators in accordance with the warehouse manager)

01.11.1998 - 15.07.1999: **IT technician - CABELLI GROUP –** IT company- Reggio Emilia

08.09.1993 - 30.10.1998: **Purchasing officer- Administration - WALVOIL S.p.A.** - Hydraulic Industry- Reggio Emilia

**EDUCATION**

1993: Diploma in Accounting (score 60/60) - ITC Statale “Gasparo Scaruffi” - Reggio Emilia

 **TECHNICAL/PROFESSIONAL SKILLS**

* Full business IT Asset Management
* Research, evaluate and select suppliers and partners for new projects
* Problem management related to industrial automation and advanced logistics systems
* Drafting manuals for facility picking operators
* Drafting user documentation for software, IT management documentation and privacy policy documentation
* Drafting and management of the documentation related to the conduction of advanced logistics facilities

 **IT SKILLS**

* Microsoft Windows (all versions), Unix / Linux, Mac OSX
* Network administration and configuration with Microsoft Windows Server (All Versions)
* E-mail server: CommuniGate Pro Server, Kerio MailServer, Microsoft Exchange Server 5.5 - 2000 - 2003
* E-mail Client configuration
* Management and administration of MS, Linux and Unix Server
* MAC management and administration with OSX, installation and configuration of most commonly used graphic packages (Adobe Suite, Office for Mac, email client, MAC network configuration)
* SQL language on Informix and SqlServer relational databases
* ERP SAP
* ERP Teseo6 Zucchetti Center Systems
* Management Packages - Practor, K-Practor Fashion, COGE, K-COGE developed by KELYAN SMC
* Microsoft Dynamics CRM
* Management and organization of important projects:
	+ New implementations on ERP
	+ IT systems management
	+ License management and compliance with copyright law.
	+ Drafting and monitoring IT systems budgets
	+ Reducing printing costs, fixed and mobile telephony, contracts with carriers and ISP

**LANGUAGE SKILLS**

Good command of **English** and **French**: between 1996-97 I attended language courses at Assoservizi Cefa of Reggio Emilia passing the Trinity College Lev. 5 exam

 **HOBBIES AND INTERESTS**

* Reading: crime stories, spy stories, fantasy, science fiction, comedy
* Sports: basketball, volleyball, table tennis, skiing
* Role play games
* Travel and Tourism: I am a member of the ClubCBF ([http://www.clubcbf.com](http://www.clubcbf.com/)) and HPAC (Honda For Friend Club) motorbike associations
* PC and IT: member of the following **Associations**:
	+ AUSED: Association of Systems and Information Technologies Users. **Board Member**.
	+ AICA: Italian Association for IT and Automatic Calculations
	+ Supporter of ISF “Informatici Senza Frontiere” (computer scientists without borders)
	+ Relug (Reggio Emilia Linux User Group)
	+ Erlug (Emilia Romagna Linux User Group)
* Member of Milano Pipa Club ([http://www.mpcmail.it](http://www.mpcmail.it/)) and cooperator in article drafting and reporting of club events and technical consultant for club website publishing

*“In compliance with the Italian legislative Decree no. 196 dated 30/06/2003 and the EU Data Protection Directive I hereby authorize you to use and process my personal details contained in this document.”*